

ABM Knowledgeware Ltd., listed in Bombay Stock Exchange, is one of the few IT companies in India with exclusive focus on E-governance since 1998. Within seven years of its foray into the E-governance space, ABM achieved the distinction of winning the prestigious award of "The Best Technical Organization in E-Governance" in India adjudged by the Ministry of Information and Communication Technology, Govt of India and IIT Delhi. In 2008 we won the prestigious "Deloitte Technology Fast50 India2008" and "Fast500 AsiaPacific2008" for the growth achieved. We have been ranked 13th and 120th in India and entire Asia Pacific region respectively. ABM is one of the few companies in India which possesses IPRs and Trade Marks for its various proven and sustained E-gov solutions. This journey of ABM is populated by several Milestones signifying growth of ABM in this very challenging and tough market segment. Some of our strengths that distinguish us from many big or small IT companies operating in Indian market can be summarized as:

- Successful demonstration of Sustenance and Institutionalization of several large E-Gov projects
 - Deep understanding of the focus Domains and functioning of Government in general
 - Proven strategies/solutions for ensuring sustenance after "Go Live" of any E-Gov project.

Equipped with necessary quality certifications and a large team of competent E-gov professionals, ABM has devised several "Outcome" based E-governance solutions strategies. Our product for computerization of mid sized urban local bodies (ULBs) is adopted by Maharashtra Govt for roll out in all the 240 local bodies. It is also one of the 3 solutions adopted by Ministry of Urban Development, Govt of India for recommendation to other ULBs in India. The Maharashtra State Electricity Board has adopted our CRM solution which helps them to manage SLA based Grievance and consumer applications disposal. We have the unique experience of computerization of the ULBs varying from annual budget size of INR 15 Crs to INR 18000 Crs from Delhi to Goa to Maharashtra to Meghalaya. Our citizen centric solutions provide well over 40 Lac citizen services across the counter per year. These solutions and strategies are useful for customers in India and even Commonwealth countries. The several prestigious awards, recognitions and accolades won by our Projects, Products and Customers at various forums like IT Industry, State Government, Central Government, and International Associations endorse the success of the e-governance expertise cultivated by ABM over past decade. Our recent business focus is on niche domains like providing e-Governance solutions to Municipal Bodies (G2B & G2C); CRM solution for Electricity Distribution Companies (G2C) and Automation of Billing, Accounting and Collection for Water Distribution Authorities (G2B,G2C). Additionally, we have the practice of SAP implementation. We have developed the exclusive skill required for providing Subject Matter Expertise required for SAP implementation in large Govt organizations. This practice also includes services for enabling 'Change Management' during and after "Go Live" of the SAP implementation. This skill is found to be critical for e-Gov clients for sustaining the investment in e-Gov projects. This skill coupled with ABM's overall E-gov expertise is unique in the industry.

A glimpse through the following brief history of recognitions will give the success story of the company in a short span of a decade:

- Listed in "NASSCOM EMERGE 50 Leaders" which acknowledges ABM's achievements as TOP 10 emerging companies in domestic market.
- Received Rs. 116 Cr Order from Municipal Corporation of Greater Mumbai for SAP Optimization, enhancements, change management etc in 2008
- Received Deloitte award as the 13th and 120th fastest growing Technology Company in India and Asia-Pacific respectively in 2008
- Govt. of Maharashtra has decided to Roll Out ABMs solutions for creating E-governed Municipal Corporation in 240 municipal bodies in Maharashtra after a long process of evaluation and deliberations in 2008.
- Govt. of India, Ministry of Urban Development has short-listed MAINet® (ABMs solutions for creating E-governed Municipal Corporation) for empanelment for implementation in Municipal Bodies all over India after detailed process of evaluation of Functionalities and Product Quality at an all India selection process and has recommended the same to JNNRUM cities in 2009
- Consumer Relationship Management(CRM) solution of ABM for Power Sector standardized by the Electricity Distribution Company for roll out all over Maharashtra. 50 locations running successfully for past 2 years
- Developed and successfully implemented software solution for water billing and property tax revenue for managing annual combined demand of Rs 3000 Crs
- Executed E-governance solution for a Meghalaya Municipal Body successfully using remote execution methodology
- Achieved true Bilingual abilities in ABM solutions for any Indian language
- MD ABM Won the prestigious JMCCI "National Level Entrepreneurship Award" which was conferred by the Governor of Orissa in 2008
- "Golden Icon" Award for Best Citizen Services project in India conferred by Department of Administrative Reforms, Govt. of India to Kalyan Dombivli Municipal Corporation (KDMC) where ABM's software solution- MAINet® has been implemented in 2008
- Received award of the "Best Technical Company in e-governance", adjudged by IIT Delhi, Ministry of Information Technology, Govt. of India and CSI in 2006
- Prestigious CAPAM "Certificate of Achievement" award in Singapore (ranked among the top 14 projects from 150 projects from several Commonwealth Countries) by the Commonwealth Association for Public Administration and Management for ABM's MAINet® at KDMC